

D-03-24-03

Date: March 27, 2024
Bulletin: All Dealers and Tag and Title Agencies
From: Business Licensing and Compliance
RE: ERT Letters being sent to the Business portal

PURPOSE

This bulletin is to inform the Dealers and the Tag and Title agencies that all ERT letters regarding missing documents and/or transaction audits will now be sent to your business portal.

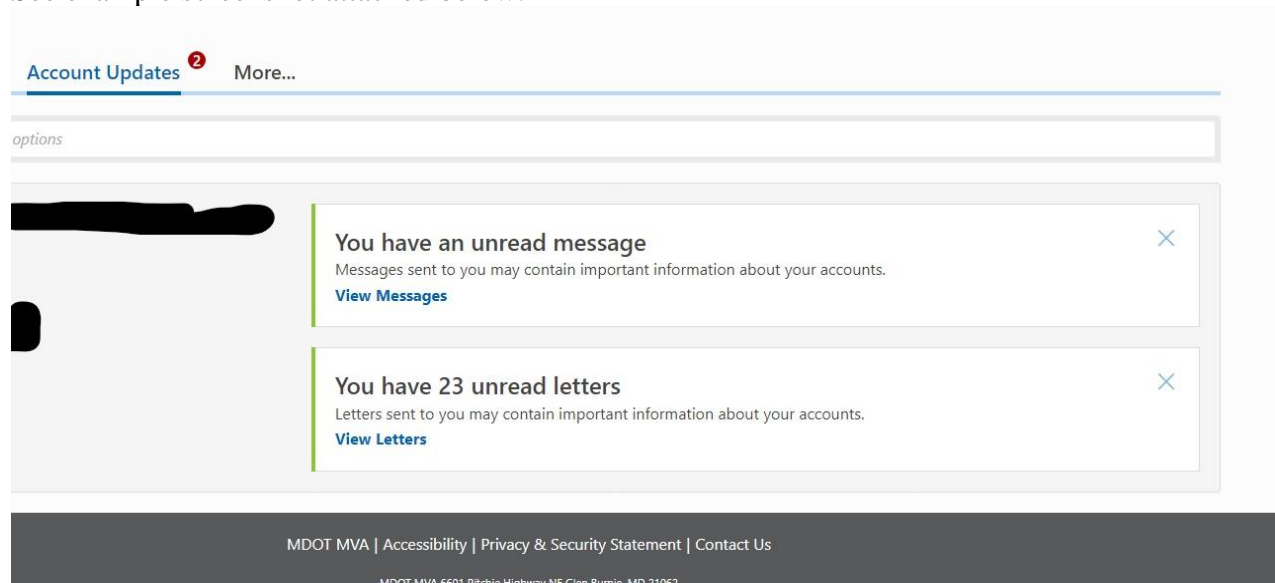
SUMMARY

Effective today all ERT letters will be sent electronically to your business portal instead of the U.S. Postal Service. This will help to organize and track communications in a fast and convenient way.

Please check your portal consistently as these letters are sent each day. It is the businesses' responsibility to make any corrections or adjustments that are being requested.

From the portal home page, you will click on "Account Updates" and then "View letters."

See example screenshot attached below:



If you have any questions, please contact us at 410-787-2952 or mvabldisd@mdot.maryland.gov.